

Privacy Notice

Privacy & Security

Progress Productions Pty Ltd and Catherine Palin-Brinkworth respect your rights to privacy under the Privacy Act 1988 (Cth) We are required to comply with the national privacy principles in respect of the collection of personal information from individuals

The information we collect

On our website, you can order products or subscribe to our services such as our online newsletter. The sort of personal information that may be collected from these pages includes your name, address, email address, telephone number, fax number and credit card information.

Use of cookies

At our website we do not use cookies to collect your personal information. They are only used to complete an order on our site, by sending a 'cookie' to your browser. A cookie is a small file which contains a piece of text identifying your browser to our site. It is commonplace for online shopping sites to send a cookie. The cookie, by itself, only tells us that a previous customer has returned. It does not tell us who you are, your email address, or any other personal information.

The cookie is required to enable us to manage the shopping basket and the titles you are ordering. For example, if you leave the site while shopping, the cookie ensures your basket details remain until you return to the site.

We have also provided a facility whereby your delivery details and other essential ordering information are stored on our site with your first order, so you do not have to re-enter this information with each new order. The cookie enables us to provide this service.

How we use the information

We may use your information to enable us to fulfil any online orders you may place, to send you our newsletter by email or to keep you up to date with new titles and special offers and events by email. Please note that our customers can remove themselves from the distribution list by simply typing "remove me" in the subject line of a reply email.

We will not disclose personal information collected about you on this website to any other party except in the case of our carriers to whom we supply your name and address details, as well as any particular delivery instructions or event information that you have given us. We do not sell or rent any customers lists.

Shopping Security

We consider the security of your information to be of paramount importance. We have implemented security measures designed to provide the peace of mind you should expect when purchasing goods over the Internet.

No credit card information is stored on our website. When you submit your credit card information for payment you are actually submitting it directly to St George Bank via a secure connection.

Please note that while we uses our best endeavours to protect all such information at all times, we cannot be held responsible for unauthorised access to the information.